

AGWA 2.0 won't uninstall!!! - "Unable to get installer types..."

Posted by isburns - 2007/11/09 18:18

Help! I can't uninstall AGWA 2.0. The uninstall is almost complete and then an error appears with the following message:

"Unable to get installer types in the c:\program files\susda-ars\swrcagwa2\agwa2\desktop.dll assembly. --> One or more of the types in the assembly unable to load."

How can I uninstall AGWA 2.0?

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Re:AGWA 2.0 won't uninstall!!! - "Unable to get installer types..."

Posted by isburns - 2007/11/09 18:30

This could result from a number of causes. This most often happens when users update the service pack for ArcGIS without first uninstalling AGWA 2.0. AGWA 2.0 must be installed and uninstalled on computers that use the same ArcGIS service pack as was used in creating the setup utility.

We use the most recent versions of the service packs available and update the setup files as quickly as we can when new service packs are released. The proper technique for updating to the latest ArcGIS service pack when you have AGWA 2.0 installed is to uninstall AGWA 2.0 first, then install the new service pack, and finally reinstall AGWA 2.0 using an updated setup utility built against the most recent ArcGIS service pack.

All is not lost if you do encounter the above problem. You can use the Windows Installer Cleanup Utility to wipe all traces of AGWA 2.0 from your computer. The utility can be downloaded at:
<http://support.microsoft.com/default.aspx?scid=kb;en-us;290301>

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